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APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO
09/966,806	09/28/2001	Gary B. Cohen	07844-511001 / P460	3111
21876	7590 09/13/2005		EXAMINER	
FISH & RICHARDSON P.C. P.O. Box 1022			INGBERG, TODD D	
MINNEAPOLIS, MN 55440-1022			ART UNIT	PAPER NUMBER
			2193	-

DATE MAILED: 09/13/2005

Please find below and/or attached an Office communication concerning this application or proceeding.

K.		
	Application No.	Applicant(s)
Interview Summary	09/966,806	COHEN ET AL.
•	Examiner	Art Unit
	Todd Ingberg	2193
All participants (applicant, applicant's representative, PTC	personnel):	
(1) <u>Todd Ingberg</u> .	(3)	
(2) <u>Carl A. Kukkonen, III</u> .	(4)	
Date of Interview: 07 September 2005.		•
Type: a)⊠ Telephonic b)☐ Video Conference c)☐ Personal [copy given to: 1)☐ applicant	2) applicant's representative	e)
Exhibit shown or demonstration conducted: d) Yes If Yes, brief description:	e)□ No.	
Claim(s) discussed: <u>1 and 26</u> .		
Identification of prior art discussed:		
Agreement with respect to the claims f) was reached.	g)□ was not reached. h)⊠ N	N/A.
Substance of Interview including description of the general reached, or any other comments: <u>See Attachment</u> .	al nature of what was agreed to	if an agreement was
(A fuller description, if necessary, and a copy of the amen allowable, if available, must be attached. Also, where no allowable is available, a summary thereof must be attached	copy of the amendments that v	reed would render the claims would render the claims
THE FORMAL WRITTEN REPLY TO THE LAST OFFICE INTERVIEW. (See MPEP Section 713.04). If a reply to the GIVEN ONE MONTH FROM THIS INTERVIEW DATE, OFFORM, WHICHEVER IS LATER, TO FILE A STATEMENT Summary of Record of Interview requirements on reverse	e last Office action has already R THE MAILING DATE OF THI OF THE SUBSTANCE OF TH	been filed, APPLICANT IS S INTERVIEW SUMMARY
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Examiner Note: You must sign this form unless it is an Attachment to a signed Office action.

Examiner's signature, if required

Summary of Record of Interview Requirements

Manual of Patent Examining Procedure (MPEP), Section 713.04, Substance of Interview Must be Made of Record

A complete written statement as to the substance of any face-to-face, video conference, or telephone interview with regard to an application must be made of record in the application whether or not an agreement with the examiner was reached at the interview.

Title 37 Code of Federal Regulations (CFR) § 1.133 Interviews

Paragraph (b)

In every instance where reconsideration is requested in view of an interview with an examiner, a complete written statement of the reasons presented at the interview as warranting favorable action must be filed by the applicant. An interview does not remove the necessity for reply to Office action as specified in §§ 1.111, 1.135. (35 U.S.C. 132)

37 CFR §1.2 Business to be transacted in writing.

All business with the Patent or Trademark Office should be transacted in writing. The personal attendance of applicants or their attorneys or agents at the Patent and Trademark Office is unnecessary. The action of the Patent and Trademark Office will be based exclusively on the written record in the Office. No attention will be paid to any alleged oral promise, stipulation, or understanding in relation to which there is disagreement or doubt.

The action of the Patent and Trademark Office cannot be based exclusively on the written record in the Office if that record is itself incomplete through the failure to record the substance of interviews.

It is the responsibility of the applicant or the attorney or agent to make the substance of an interview of record in the application file, unless the examiner indicates he or she will do so. It is the examiner's responsibility to see that such a record is made and to correct material inaccuracies which bear directly on the question of patentability.

Examiners must complete an Interview Summary Form for each interview held where a matter of substance has been discussed during the interview by checking the appropriate boxes and filling in the blanks. Discussions regarding only procedural matters, directed solely to restriction requirements for which interview recordation is otherwise provided for in Section 812.01 of the Manual of Patent Examining Procedure, or pointing out typographical errors or unreadable script in Office actions or the like, are excluded from the interview recordation procedures below. Where the substance of an interview is completely recorded in an Examiners Amendment, no separate Interview Summary Record is required.

The Interview Summary Form shall be given an appropriate Paper No., placed in the right hand portion of the file, and listed on the "Contents" section of the file wrapper. In a personal interview, a duplicate of the Form is given to the applicant (or attorney or agent) at the conclusion of the interview. In the case of a telephone or video-conference interview, the copy is mailed to the applicant's correspondence address either with or prior to the next official communication. If additional correspondence from the examiner is not likely before an allowance or if other circumstances dictate, the Form should be mailed promptly after the interview rather than with the next official communication.

The Form provides for recordation of the following information:

- Application Number (Series Code and Serial Number)
- Name of applicant
- Name of examiner
- Date of interview
- Type of interview (telephonic, video-conference, or personal)
- Name of participant(s) (applicant, attorney or agent, examiner, other PTO personnel, etc.)
- An indication whether or not an exhibit was shown or a demonstration conducted
- An identification of the specific prior art discussed
- An indication whether an agreement was reached and if so, a description of the general nature of the agreement (may be by
 attachment of a copy of amendments or claims agreed as being allowable). Note: Agreement as to allowability is tentative and does
 not restrict further action by the examiner to the contrary.
- The signature of the examiner who conducted the interview (if Form is not an attachment to a signed Office action)

It is desirable that the examiner orally remind the applicant of his or her obligation to record the substance of the interview of each case. It should be noted, however, that the Interview Summary Form will not normally be considered a complete and proper recordation of the interview unless it includes, or is supplemented by the applicant or the examiner to include, all of the applicable items required below concerning the substance of the interview.

A complete and proper recordation of the substance of any interview should include at least the following applicable items:

- 1) A brief description of the nature of any exhibit shown or any demonstration conducted,
- 2) an identification of the claims discussed,
- 3) an identification of the specific prior art discussed,
- 4) an identification of the principal proposed amendments of a substantive nature discussed, unless these are already described on the Interview Summary Form completed by the Examiner.
- 5) a brief identification of the general thrust of the principal arguments presented to the examiner,
 - (The identification of arguments need not be lengthy or elaborate. A verbatim or highly detailed description of the arguments is not required. The identification of the arguments is sufficient if the general nature or thrust of the principal arguments made to the examiner can be understood in the context of the application file. Of course, the applicant may desire to emphasize and fully describe those arguments which he or she feels were or might be persuasive to the examiner.)
- 6) a general indication of any other pertinent matters discussed, and
- 7) if appropriate, the general results or outcome of the interview unless already described in the Interview Summary Form completed by the examiner.

Examiners are expected to carefully review the applicant's record of the substance of an interview. If the record is not complete and accurate, the examiner will give the applicant an extendable one month time period to correct the record.

Examiner to Check for Accuracy

If the claims are allowable for other reasons of record, the examiner should send a letter setting forth the examiner's version of the statement attributed to him or her. If the record is complete and accurate, the examiner should place the indication, "Interview Record OK" on the paper recording the substance of the interview along with the date and the examiner's initials.

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Interview Summary

The functionality of the invention and the scope of the claims was discussed.

Functionality of the Invention

The invention is a Help System. The Help System provides the means to build Help files and attachment the help files with a link to applications. The applications run separately from the help system and interact through an Application Program Interface (API). While a User is running an application, the User can start the Help system and is able to view and select topics within the Help file. If the User selects a linked help topic the Help system interacts with the application and checks the state of the application and if appropriate runs the defined help routine within the application. The example the Examiner fabricated during the Interview was the running of an application called "X", the User then wants to print from within "X". The print function being a defined application routine selectable by a user from with in application "X". Not a simple screen print. (Although, this does not eliminate this functionality from the invention being used for Operating Systems with an API). The example the Examiner elected to use interacts with the routines of application "X" as opposed to an Operating System function.

The Help System links through the API to the "X" application and checks the status of the Print routine within "X". If the Print routine is selectable with in the "X" program the state test has been passed and the operation the Help System invoked is performed. For sake of example the operation not invoked by the Help System but by the User might involve the User selecting from a cascading window with a list of functions. The state would be reflected to the User by the Print function being able to be selected. The function if not available in a Windows

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environment would be "grayed out" (Windows programmer term). A "grayed out" function is in a state that is not able to be performed. This is just an example but not limiting.

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Scope of the Claims

A mentioned above there are claims for building the files in the Help System and claims for Using the Help System. The Examiner mentioned the response will be reviewed for a possible restriction. The two might be separate and distinct inventions.

Correspondence Information

Any inquiry concerning this communication or earlier communications from the examiner should be directed to Todd Ingberg whose telephone number is (571) 272-3723. The examiner can normally be reached on during the work week..

If attempts to reach the examiner by telephone are unsuccessful, the examiner's supervisor, Kakali Chaki can be reached on (571) 272-3719. The fax phone number for the organization where this application or proceeding is assigned is 571-273-8300.

Information regarding the status of an application may be obtained from the Patent Application Information Retrieval (PAIR) system. Status information for published applications may be obtained from either Private PAIR or Public PAIR. Status information for unpublished applications is available through Private PAIR only. For more information about the PAIR system, see http://pair-direct.uspto.gov. Should you have questions on access to the Private PAIR system, contact the Electronic Business Center (EBC) at 866-217 RVP (toll-free).

10dd 1**ngberg** Primary Examiner Art Unit 2193